

INFORMATION NOTICE

ANNUAL RESIDENT CONCESSION CARD FOR ACCESS TO THE LONG TERM CAR PARKS AT NEWMAN AIRPORT

INTENT

All households within this Shire are entitled to a concession card for use in the paid long term car park at Newman Airport.

Resident Concession Cards (RCC's) enable residents of the Shire of East Pilbara to access the long term car park at Newman Airport at no cost for up to 14 days per annum.

Every HOUSEHOLD within the Shire may apply for such a card.

PRINCIPLE

Concession cards will be issued to Residents of the Shire only. Multiple adults from a single address may qualify for an RCC.

To qualify, an individual must present proof of residency such as the following:

- WA driver's license indicating a residential address within the Shire;
- Australian passport and proof of residential address within the Shire;
- Proof of age card and proof of residential address within the Shire;
- A telephone, power or any other services bill not older than 30 days in the name of the resident;
- House or household insurance document indicating a residential address within the Shire;
- Voter registration document indicating a permanent residential address within the Shire; or
- Statutory Declaration duly witnessed by a Justice of the Peace.

As the issuing of the cards will be correlated against a residential address list and more than one family or individual may reside at the same address additional proof of such residence may be required in the form of a Statutory Declaration.

RCC's will be available for collection at the Shire of East Pilbara offices in Newman and Marble Bar. Nullagine residents are able to apply via mail.

HOW TO OBTAIN A CARD

Individuals should present proof of residency in the manner indicated above. An RCC card will be issued to applicants that have been successfully assessed.

The Resident Concession Cards operate as follows:

- Being a proximity card, you must not insert the RCC into the slot at the entry or exit stations, but merely swipe it over the electronic pad.
- The RCC has to be used in sequence. In other words, the same RCC must be used for the entry and exit of the same vehicle.
- As the RCC contains coded information, it should be protected against direct heat and magnetic influences as this can damage the card.
- The RCC will be electronically loaded with a value that will allow up to 14 days of parking in the long term car park at Newman Airport. The 14 days can be used on 14 individual days or for any combination of entries/exits up to a total of 14 days. Please note that, if a card is used twice on one day it will register it as two entries/exits.
- As it is essentially a Value Added card the owner of this card may top up this card from a credit card at any one of the four pay stations at Newman Airport. Please press the help call button on the pay stations should you need any assistance.

HOW TO RENEW A CARD

All RCC's will expire on 30 September each year. Renewals are required for the continued use the card and can be applied for from 31 August each year.

To do this, please present proof of ongoing residency at your nearest Shire office. Nullagine residents are able to apply via mail.

Should you continue to qualify for a replacement, your existing card will be reactivated with new concessional credit. Customer loaded credit will carry over.

You can ascertain the balance available on your card by presenting it at any one of the pay stations. Swiping your RCC the monetary balance available will appear on the display.

Note: Balances are not redeemable for cash.

LOST/ DAMAGED CARDS

If your card has been damaged or lost you need to inform the Shire administration office as soon as possible.

A new RCC loaded with the same credit value will be issued to you.

FURTHER INFORMATION

For further information please contact the Shire of East Pilbara on 08 9175 8000 during office hours.